



FEMA

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LOUISIANA BUSINESS EMERGENCY OPERATIONS CENTER

Private Sector Advisory

February 09, 2017
DR-4277-LA | PSA #024

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FEMA Issues an Additional 90 Day Extension – NFIP Policyholders Now Have 270 Days to Submit Proof of Loss Forms

FEMA has extended the Proof of Loss deadline for National Flood Insurance Program (NFIP) policyholders affected by the August flood. Policyholders now have a total of 270 days from the date of their loss to return Proof of Loss forms to their flood insurance carrier.

An NFIP Proof of Loss form includes detailed estimates of the cost to replace or repair damaged property.

Though the Proof of Loss deadline has been extended, FEMA urges policyholders to submit forms as soon as possible. The additional time allows policyholders to work with their insurance company to finalize claims.

This is the third extension following the Louisiana flood in August of 2016.

Have Questions? Call FEMA or Your Insurance Company

- Call 800-621-3362 Monday through Friday from 8 a.m. to 6 p.m. and select Option 2.
- If you use TTY, call 800-462-7585. Those who use 711 or Video Relay Service can call 800-621-3362.

Six Months Later: Partners Work for Progress in Louisiana Flood Recovery

In the six months following the August flood, Louisiana recovery has moved forward as a result of survivors helping one another, volunteer groups and partnerships among different levels and agencies of government.

The partnership has worked together to advance recovery in many ways. Work includes mucking out homes, clearing debris, creating solutions to keep displaced survivors close to home, advancing flood insurance payments and other financial help to repair homes and businesses, and reimbursing local governments for temporary school facilities.

(More)

Survivors Staying Close to Home

Survivors and communities have coordinated with the partnership to create solutions that accommodate their situations and—most importantly—keep them close to their schools, work and places of worship. Below are some of the recovery actions that have been used to meet increased disaster housing needs:

- Volunteer groups, family, friends and neighbors have mucked out houses and donated items and labor essential for recovery. These groups are important because they're usually the first and last presence following any disaster. Volunteers have contributed 750,000 hours to muck out and repair homes. They have also mucked out nearly 3,400 homes.
- The state and FEMA worked to extend curbside debris removal to ensure all affected residents received services needed to clean up and make repairs. Approximately 4 million cubic yards of flood debris have been removed—more than 99 percent of the total amount—enough to fill 90 percent of the Superdome.
- Many National Flood Insurance Program (NFIP) policyholders received up to 50 percent advance payments to repair homes and businesses and replace contents so they can return home and get back to work faster.
- The state requested a direct housing mission to supply Manufactured Housing Units (MHUs) to some survivors who cannot find temporary housing within a reasonable commuting distance. Units have been furnished, enhanced to meet federal standards and custom fitted for survivors who have access and functional needs.
 - 4,040 households have settled into 4,172 MHUs.
- Survivors have received other forms of temporary help—such as rental assistance and providing hotel room expenses—if they're unable to return home.
 - Nearly 67,000 households have received help to pay rent and more than 4,300 have received FEMA-funded hotel stays.
- Survivors have also received grants to repair their homes and make safe, sanitary and functional so they can move back in.
 - About 35,000 households have received help for home repairs.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339