Three Disaster Recovery Centers Open in Ascension and East Baton Rouge Parishes

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Baton Rouge, La. – Disaster recovery centers will open Tuesday, August 23, in Gonzales in Ascension Parish and in Baton Rouge and Zachary in East Baton Rouge Parish to help Louisiana flood survivors. The centers are open 8 a.m. to 6 p.m. Monday through Sunday until further notice. Disaster recovery centers are located at the following addresses: Lamar Dixon Expo 9039 S. St. Landry Ave. Gonzales, La. 70737 2nd Baptist Church 914 N. Acadian Thruway West Baton Rouge, La. 70802 Zachary Men’s Club 5746 Rollins Road Zachary, La. 70791 Survivors may locate other centers near them at fema.gov/disaster-recovery-centers or by calling the FEMA helpline at 800-621-3362. Survivors may seek assistance at any disaster recovery center, including centers in other states. To register, go online to DisasterAssistance.gov or call the FEMA helpline at 800-621-3362. Help is available in most languages and phone lines are open 6 a.m. to 10 p.m. seven days a week until further notice. Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or Video Relay Service or require accommodations while visiting a center may call 800-621-3362. All disaster recovery centers are accessible and equipped with tools to accommodate disaster survivors who need disability-related communication aids. Each disaster recovery center has assistive technologies for people with disabilities. To arrange to have an ASL interpreter at the DRC when you visit, call 225-382-1739. (more) Three DRCs Open in Ascension and East Baton Rouge Parishes, Page 2 Representatives from the Governor’s Office of Homeland Security and Emergency Preparedness, the Federal Emergency Management Agency, U.S. Small Business Administration (SBA), volunteer groups and other agencies are at the center to answer questions about disaster assistance and low-interest disaster loans for homeowners, renters and businesses. They can also help survivors apply for federal disaster assistance. Disaster Survivor Assistance (DSA) teams are canvassing many affected areas, and are able to register people for FEMA assistance if needed. Sometimes these teams will remain in certain locations convenient to the community, such as a library or mayor’s office. When residents require further assistance the teams can refer them to disaster recovery centers nearby. It is not necessary to visit a center to apply for assistance. Additional information is available online at fema.gov/disaster-recovery-centers or by calling FEMA’s helpline at 800-621-3362.