Call 2-1-1 to Locate Loved Ones at State-Run Shelters

JOINT INFORMATION CENTER

FOR IMMEDIATE RELEASE

State of Louisiana News Desk #:

August 30, 2012

Send a message through 2-1-1 or DCFS website

BATON ROUGE, La. -- Individuals trying to locate loved ones who evacuated to state shelters before or after Hurricane Isaac can call 2-1-1 to find out which shelter they are housed at or send a message through the Department of Children and Family Services (DCFS). 2-1-1 operators can tell callers if a certain individual is located at a state-run shelter and take a message for that person, if desired. During registration, evacuees grant permission for DCFS and 2-1-1 to give their location to callers.