RUMORS VS FACTS ON FEMA DISASTER ASSISTANCE FOR HURRICANE ISAAC

<RUMOR>: There’s no easy way to get true, reliable info about FEMA’s disaster aid programs.<br />

<FACT>: Straight answers and plain facts are available from the disaster aid program experts on FEMA’s Help Line. Call 1-800-621-3362 or TTY 1-800-462-7585 to learn about disaster assistance programs and to register for aid. You can talk with multilingual experts every day from 7 a.m. to 10 p.m.<p></p>

<RUMOR>: It’s hard to register for FEMA disaster assistance.<br />

<FACT>: There are three ways to register for disaster assistance. Call 1-800-621-3362; TTY 1-800-462-7585; online, visit www.disasterassistance.gov or go to m.fema.gov via web-enabled phone. Users of 711-Relay or Video Relay Services should call 1-800-621-3362. St. Charles Parish residents are urged to register with FEMA as soon as possible.<p></p>

<RUMOR>: It takes a long time for disaster aid to reach survivors.<br />

<FACT>: FEMA already has Individual Assistance specialists on the ground in Louisiana, and they have already approved more than $1.8 million in assistance to survivors. They will continue to process assistance for eligible survivors as applications are received.<p></p>

<RUMOR>: Survivors can’t register for FEMA assistance if they have insurance.<br />

<FACT>: FEMA registration is available to all survivors, regardless of insurance status. Registering on FEMA’s Help Line is free, and survivors can contact FEMA any time to check on the status of their assistance payments.<p></p>